

BASIC AND PLUS

AMA MEMBER HANDBOOK

CAA AMA

ama.ab.ca



THERE'S WAY MORE THAN JUST TOWS.

You know that feeling when you're stranded by the side of the road and someone comes to save the day? That someone is us. Wouldn't it be nice to have that same feeling of confidence with other things in your life as well?

While we can't promise total confidence for everything in your life, we can come pretty darn close with a ton of services that help make your life a whole lot easier! When your teen wants to learn to drive...we want them to be safe. When you go on vacation...we want it to be the best vacation ever. When you get your car repaired, we want it done right.

As a member, you're like a part of our family, so we'll be there to help you with whatever we can. An AMA membership gives you all this confidence, and it pays for itself in no time.

Continue on and you'll see.



For questions, changes or if you need information, call **1.800.222.6400** or visit us in centre.

Don't want to call or come in? We can do a ton for you online, too!

Sign up for vehicle registration automatic renewal: **ama.ab.ca/AutoRenew**

Renew your membership: **ama.ab.ca/RenewAMA**

Check out Kids Go Free: **ama.ab.ca/KidsGoFree**

Manage your membership and make billing changes at **ama.ab.ca/Profile**

AMA MEMBERSHIP BENEFITS

With AMA, you get to enjoy peace of mind, exclusive savings, and a wide range of services. As members, your family is our family. You can give everyone under your roof these benefits at an affordable cost. Not only does your AMA membership cover you as a driver or passenger, we've got a membership level that's right for you whether you drive long distances, tow a trailer, or have a motorcycle.

Primary Member

This is how our memberships work. When you're the first person in your home to join AMA, you're the primary member. And that means, in addition to having all of our services and benefits, you're the main point of contact and may access any other household family member's information.

Associate Member

If you have family members living at the same address, you can add them as associate members at a lower cost, and they receive the same benefits and services as you if they join at the same membership level.

Kids Go Free

Kids Go Free is a FREE added benefit for primary members with a Plus or Premier membership level. So when a nanny, coach, neighbour, or anyone other than a parent is driving your child from point A to point B, and the car breaks down...we'll be there to help. All you have to do is register your children (15 years old and under) on your membership. Kids in your household can be added at any time of year and every child you add will get a card of their own.

Who Can Join?

If you're a permanent resident of Alberta or the Northwest Territories and you're 16 or older, you're welcome to join AMA. But remember, your membership isn't transferable and it can only be used by you.

Membership Refunds

Changed your mind? That's OK — we've got you covered there as well with our 30-day money-back satisfaction guarantee on the purchase of a **new** membership*.

*Refunds are not guaranteed to members receiving roadside benefits that exceed the cost of the new membership. Refunds apply to new joins only and do not apply to renewals.

YOUR COVERAGE AT A GLANCE.

	BASIC	PLUS
Vehicle Types See Levels of Coverage for details.	Cars, SUVs, Light Trucks & Bicycles	Cars, SUVs, Motorcycles, Light Trucks & Bicycles
Service Calls (per membership year)	4 per member	5 per member
Roadside Assistance for your kids (15 and under)	Not included	FREE[1]
Towing	Up to 5 km	Up to 160 km
Convenience Tow (counts as one of your annual Service Calls)	Not included	Included up to 50 km
Emergency Fuel	FREE delivery (Member pays for fuel)	FREE delivery and fuel
Battery Boosting	FREE	FREE
Mobile Battery Testing & Replacement[2]	Free Battery Testing Member Rate for Battery Replacement	Free Battery Testing $20 off Member Rate for Battery Replacement
Flat Tire Changes	FREE	FREE
Mobile Tire Change (Seasonal)	Member Rate	$22 off Member Rate
Winching/Extrication	As required	As required
Vehicle Unlock/Key Service	Up to $50	Up to $100
Trip Collision Reimbursement[3]	Up to $300	Up to $600
Passport Photos (One set per year)	Member rate for set	1 free set per year
Online TripTiks®, Maps & TourBooks®	FREE	FREE
National Car Rental Emerald Club	Not included	Emerald Club *Executive*® status
Group Personal Accident Insurance[4]	Up to $10,000 coverage	Up to $10,000 coverage

[1]Kids Go Free members share the calls of the Primary member and are not eligible for Trip Collision Reimbursement. [2]Free installation applies only with the purchase of a CAA premium battery. Some restrictions apply. See the pages at the back for AMA Roadside Assistance™ details and restrictions. [3]See the Automotive section for further details on Trip Collision Reimbursement. [4]See Group Personal Accident Insurance Certificate included with this guide.

MEMBERSHIP BENEFITS

Save Every Day at Shell

Save 3 ¢/L on fuel every time you fill up at a Shell station with your AMA membership. Simply insert your AMA membership card at the pump, swipe in-store or pay from your phone using Shell EasyPay™ in the Shell app with your membership and payment cards linked. With over 225 participating locations across Alberta, save 10% on car washes and in-store purchases. You can also combine your AMA discount with other offers. Visit **ama.ab.ca/Shell** to learn more.

At participating Shell locations, conditions apply.

Renewing Your Membership

About a month before your annual membership expiry date, you'll receive a membership renewal statement. Your statement will outline what the primary membership and associate(s) fees will be for the next year.

Changing Your Membership Level

Do you have a long commute or like to go on road trips? Maybe you have a motorcycle, boat, ATV trailer, or RV? Whatever your fancy, we've got a membership level for you. To change your membership level, call **1.800.222.6400**, or visit your online profile at **ama.ab.ca/Profile**.

Auto-Renew

Make renewing your membership automatic. Simply provide us with your credit card information for current and future renewals. You'll never have to worry about a lapse in coverage — and just so there are no surprises, we'll send you a reminder before the charges are put through.

E-Bill

Convenience is key! Receive your account statements by email, making it easier on you (and on the environment).

Reward Dollars

AMA members earn reward dollars at many partner locations in person, online, and through our gift card program in AMA centres, online store, or through the AMA app. Reward yourself by spending those dollars on almost any AMA product or service — including membership renewal.

Honorary Lifetime Members

To thank our members who have been with AMA for over 50 continuous years in Alberta, we award a free Basic membership for life.

Change of Information

Please let us know if you have any changes to your membership information (name, address, cancellations, etc.). Call **1.800.222.6400**, visit us in centre or in your online profile: **ama.ab.ca/Profile**.

Moving Out of Province

Before you go, let us know what your new address will be so that your membership can be transferred upon expiry to an affiliated CAA/AAA club. Until then, you'll be covered as an AMA member while living in another province or state. The affiliated auto club will contact you when your membership comes up for renewal.

Cancellations

Although we do offer a 30-day money-back satisfaction guarantee on new memberships, we aren't able to provide refunds for memberships cancelled past 30 days.

AMA Insider Magazine

As a benefit of membership, you'll receive four issues of AMA Insider magazine each year. Stay informed on the latest member-only deals, AMA advocacy initiatives, and community events, plus get an insider's look at tips and stories to help you live your best life.

Tap Our Apps

Download the free AMA app to view road reports, Communities, the AMA gift card program, AMA insurance features, and more!

Interesting Fine Print

While AMA prides itself in providing great service to Albertans and our friends in the Northwest Territories, there are certain things we expect from our members also. So it's important that you live up to your end of the bargain so we can always live up to ours.

AMA Expectations of Our Members:

- You'll only carry one AMA Membership per membership year.
- You'll only use your roadside assistance calls for personal use.
- You'll be respectful and professional when communicating with members of our team whether in our online communities, in our centres, on the roads, or at our events. And we'll, of course, be likewise with you.
- You won't misrepresent a situation to obtain products and services that aren't covered by your membership or are not appropriate for you to receive. That'd just be wrong.
- You won't try to do anything to get around the rules and policies AMA has put in place with respect to our products and services.
- You'll not make any false or misleading claims about AMA's products or the services we provide.
- If you decide to break up with us and choose not to renew your membership, you'll give us a call to let us know. This way, AMA can ensure your account is updated and, if you're signed up for automatic renewal, we know to cancel that, too.

AMA May Act if Members Disregard Our Expectations:

- On our end, we reserve the right to downgrade your membership, not offer you the opportunity to renew, refuse you service, impose a surcharge or cancel your membership for any reason, including but not limited to, you not living up to your responsibilities outlined or abiding by the terms and conditions listed in detail on our website.
- In rare circumstances, AMA may take legal action against those people who break the law, threaten or harass our team or members or the public, cause injury or damage AMA property, or the property of others while on AMA premises.

DOWNLOAD OUR APP



AMA members get EXCLUSIVE DISCOUNTED RATES.

Save 5% or more at Alamo and Enterprise, and up to 20% off National car rentals.

It's time to get out there and hit the open road!

Get your AMA member benefits when you book direct at AMARewards.ca/Cars or through AMATravel.ca.

Alamo enterprise National CAA AMA

Terms and conditions apply. Visit AMARewards.ca/Cars for full details. ®CAA, CAA logo, trademarks owned by, and use in authorization by, the Canadian Automobile Association. All other marks are the property of their respective owners.



AMA REWARDS

AMA Rewards is Alberta's largest loyalty program, and you're automatically enrolled! With more than 165,000 partner locations worldwide and online, it's easy to save on nearly anything. From everyday purchases to big-ticket items, there are savings available at so many places you love to shop. Plus, you can purchase and reload many of our gift cards right from the app, making it even more convenient and easier to start racking up those reward dollars.

DOWNLOAD OUR APP

GIFT CARD PROGRAM

Shopping, Reloading & Redeeming

Exclusive Discounts at 165,000 Partner Locations

AMA members enjoy discounts at over 165,000 partner locations. Save on airport parking, fuel at Shell, Enterprise car rentals, Canada Parks Passes, and more. Your membership makes every adventure easier on your wallet. Learn all the ways you can save at **ama.ab.ca/Rewards**.

Earn More with Gift Cards

Every gift card purchase through AMA pays you back. Members earn 5% in reward dollars with every card—whether you're enjoying a stay at Best Western, picking up groceries at Sobeys, or dining out at Boston Pizza. It's the simplest way to stack your savings on everyday spending. Visit **ama.ab.ca/Giftcards** to learn more!

Reward Dollars: Real Value You Can Use

Reward dollars never expire, and every $1 equals $1 CAD. Use them towards travel when you book with an AMA Travel agent, apply them to your membership or even buy more gift cards. Wherever your journey takes you, AMA helps you get there for less.

These icons = your rewards

Save Money

Earn Reward Dollars

Present your AMA card at time of purchase at any of our rewards partner locations. Cannot be used for gift card purchases. Retail and AMA Rewards partners subject to change without notice. Other conditions may apply, visit AMARewards.ca/Terms. Reward dollars are awarded before taxes, on the purchase amount. Reward dollars are applied to your AMA account within one month of purchase.

* Available to members who have held an active membership for a least one month are able to redeem their reward dollars online to purchase or reload gift cards.

YOUR AUTOMOTIVE SAVINGS

Rewards at AMA

AMA Auto Accessories

SAVE on a variety of automotive accessories.

AMA Insurance

SAVE UP TO 20% on your car insurance through AMA Insurance[1]. You can also get discounts for bundling your home and car insurance, having multiple vehicles, and even for using winter tires. Learn more at **AMAInsurance.ca/Discounts**.

Mobile Battery Service

Our battery service is a mobile battery service and it is available in more than 27 municipalities. We also offer fixed site battery replacement service at Lube City locations. There are currently 28 Lube City Locations across Alberta.

We'll come to you, test your battery, and replace it, if needed. Service includes **FREE** installation* while you wait and member exclusive pricing (available at select locations, on select models). Learn more at **ama.ab.ca/battery**[2]

Rewards Across Alberta

Go RV

Edmonton, Leduc, Red Deer

EARN $50 in reward dollars on any AMA Insurance related body work or non-Insurance related body work for repairs over $500.00 (mechanical repairs excluded)
FREE one-year AMA Plus RV membership and more exclusive benefits.

Infinity Auto Spa & Detailing

Edmonton

SAVE $20 on the regular price of Showroom Packages or Complete Auto Detailing Packages.

Ming Shine

Edmonton

SAVE 10% on regular-priced repairs, protection, and detailing services.

Mudders Wash

Red Deer

SAVE 20% on the regular price in all service areas.

NAPA Auto Parts

Participating locations across Alberta

SAVE 10% on regular-priced parts and accessories.

NAPA Gift Card

EARN 5% in reward dollars on NAPA Gift Card purchased at any AMA centre or online. Reload your card in centre or online.

Pirelli

Participating dealers across Alberta

EARN $20 in reward dollars with the purchase of four eligible Pirelli tires.

*Free installation applies only with the purchase of a CAA premium battery. Some restrictions apply. See the pages at the back for AMA Roadside Assistance™ details and restrictions.

1. AMA Insurance is a trade name used for AMA Agencies Ltd. o/a AMA Insurance Agency. Auto insurance sold by AMA Insurance is largely underwritten by Alberta Motor Association Insurance Company.

2. CAA Battery Service is available in select locations on select batteries. Some products may not be available or exactly as shown. Participating locations only. Present your AMA card at time of purchase. Cannot be used for gift card purchases. Retail and AMA Online Store partners subject to change without notice. Other conditions may apply, visit AMARewards.ca/terms. Reward dollars are awarded before taxes, on the purchase amount.

Partner offers may be subject to their own terms and conditions, which may change from time to time — more information can be found at ama.ab.ca/rewardstc

AMAREWARDS

YOUR AUTOMOTIVE SAVINGS

Approved Auto Repair Services (AARS)

AARS is a national certification program managed by CAA. Repair work is backed with a one-year, 20,000 km Canada-wide warranty on most parts and services along with other benefits. For more details and other AARS partner locations, visit **AMARewards.ca/AARS**

Most AARS Shops will offer either:

- A minimum of 5% off retail labour costs (up to a maximum of $100 per transaction); or
- A minimum of 5% off retail labour costs in AMA reward dollars (up to a maximum of $50 per transaction).

Auto-Trac Alignment

Grande Prairie

SAVE 5% on parts (up to a maximum of $50) AND receive a $5 car wash coupon.
SAVE 50% on seasonal tire storage (value $100) OR
FREE tire storage with the purchase of four tires (value $100).

Dale Adams Automotive Specialists

Calgary

SAVE 10% on parts and labour (up to a maximum of $100).

Garage 104

Edmonton

SAVE 10% on regular-priced Krown Rust Control Application, Krown products, window tinting, paint protection and auto detailing.

GlassMasters Autoglass

Edmonton

EARN 5% in reward dollars on windshield and tempered glass installation (up to $150 reward dollars).

SAVE 50% on the first rock chip repair.

Kal Tire

Across Alberta

SAVE 5% on all products and services
SAVE $15 on flat tire repair service

Lube City

Across Alberta

EARN 15% in reward dollars on most products and services (up to $100 in reward dollars).

Lube City Gift Card

EARN 5% in reward dollars on reloadable Lube City gift cards purchased at AMA centres or through online store. E–gift cards now available in online store.

Mobil 1 Lube Express

Calgary

SAVE 10% on oil changes, parts, and services (up to a maximum of $10).

Mr. Lube

Across Alberta

SAVE 10% on oil changes and related services.

Shell Canada

SAVE 3 CENTS per litre and **10%** on car washes and in-store. AMA membership must be used at the time of purchase and is combinable with other offers.

Tire Kings

Calgary

SAVE 10% on the regular retail price for parts and labour (up to a maximum of $100).
SAVE $50 on the purchase of a new set of four tires.

Wolfe Chevrolet Edmonton

Edmonton (formerly Westgate Chevrolet)

SAVE 5% on regular priced parts, services, repairs and more.

YOUR DINING & FOOD SAVINGS

AMAREWARDS

YOUR DINING & FOOD SAVINGS

Rewards across Alberta

Boston Pizza Gift Card
EARN 5% in reward dollars on every gift card purchase.

Cookies By George Across Alberta
SAVE 10% on regular prices both online and in store.

Cookies By George Gift Card
EARN 5% in reward dollars on reloadable Cookies By George gift cards purchased at AMA centres or through online store.

Earls Gift Card Across Alberta
EARN 5% in reward dollars on reloadable Earls gift cards purchased at AMA centres or through online store. E–gift cards available in online store.

East Side Mario's Calgary, Camrose, Red Deer, St. Albert
SAVE 10% on dining.

Flirt Cupcakes Edmonton
SAVE 10% on purchases OR get **FREE** delivery service ($50 value) to your wedding venue. Get a **FREE** birthday cupcake within one week of your birthday (in store only).

Freshii Across Alberta
SAVE 10% on dine-in or take-out.

Harvey's At participating locations across Alberta
SAVE 10% on dining.

Hudsons Canada's Pub Calgary, Edmonton, Lethbridge
SAVE 15% on all regular-priced food and beverages.

Hudsons Canada's Pub Gift Card
EARN 5% in reward dollars on reloadable Hudsons Canada's Pub gift cards purchased at AMA centres or through online store. E–gift cards available in online store.

Jugo Juice Across Alberta
FREE regular Xtra Benefit with the purchase of any smoothie.

Kernels Popcorn Calgary, Edmonton, Lethbridge, Red Deer
GET a large popcorn for the price of a medium.

Kernels Gift Card
EARN 5% in reward dollars on Kernels gift cards purchased or reloaded at any AMA centre or though the online store. Reload your card in centre or online.

Marble Slab Creamery Across Alberta
SAVE 10% on all ice cream cakes, cones, and gourmet treats.

Montana's Across Alberta
SAVE 10% on dining.

New York Fries Across Alberta
SAVE 10% on dining.

Original Joe's Across Alberta
SAVE 10% on dining.

Poko Popcorn Calgary
SAVE 15% on gourmet popcorn.

Rocky Mountain Chocolate Edmonton, Calgary
SAVE 10% on gourmet chocolate and quality treats in store.

Rooster Cafe and Kitchen Edmonton
SAVE 15% on regular-priced food and beverages.

The Sherlock Holmes Pubs Downtown, Sherwood Park, Campus and Duggan's Boundary Irish Pub
SAVE 15% on food and beverages.

State & Main Across Alberta
SAVE 10% on dining.

Swiss Chalet Across Alberta
Purchase 2 adult entrees and receive a free appetizer or slice of pie – dining room only. **SAVE 10%** with minimum $50 purchase online and mobile orders.

The Keg Gift Card
EARN 5% in reward dollars on The Keg gift cards purchased at any AMA centre.

The Ultimate Dining Card Across Alberta
EARN 5% in reward dollars on reloadable Ultimate Dining gift cards purchased at AMA centres or through online store. E–gift cards available in online store. Use it at restaurants across Canada, including Swiss Chalet, Harvey's, East Side Mario's, State & Main, Original Joe's, Montana's and many others.

Tims® Gift Card
EARN 5% in reward dollars on every gift card purchase.

Troubled Monk Red Deer
SAVE 10% on growler fills and merchandise.

Tutti Frutti Breakfast and Lunch Edmonton, Calgary, Sherwood Park, Spruce Grove
SAVE 10% on dining.

Uber Eats Gift Card Across Alberta
EARN 5% in reward dollars on Uber Eats gift cards purchased at AMA centres or through online store. E–gift cards available in online store.

Wok Box Across Alberta
SAVE 10% on dine-in and take-out.

YOUR SHOPPING SAVINGS

Rewards across Alberta

AMA Rewards E-Store Get paid to shop online!

EARN UP TO 10% in reward dollars on every purchase with many of your favorite brands including David's Tea, Decathlon, Puzzle Master, Sephora, and more.

Castle Toys Calgary

SAVE 10% on in-store and online purchases.

EARN 5% in reward dollars on in-store purchases.

Derks Formals Sherwood Park

SAVE 15% on men's fashion in store.

Elite Promotional Marketing Calgary, Edmonton, Stony Plain

SAVE 15% on sportswear and corporate apparel (up to a maximum of $100).

Grower Direct Across Alberta

SAVE 10% on flowers.

Indigo Gift Card

EARN 5% in reward dollars on reloadable Indigo gift cards purchased at AMA centres or through online store. E–gift cards available in online store.

Paris Jewellers Across Alberta

SAVE 15% on regular-priced, in-store jewellery.

President's Choice Gift Card

EARN 5% in reward dollars on President's Choice gift cards purchased at any AMA centre.

RW&CO Across Alberta

SAVE 10% on the last ticketed price in store and online.

Running Room Gift Card

EARN 5% in reward dollars on reloadable Running Room gift cards purchased at any AMA centre or through the online store. Reload your card in centre or online.

Safeway/Sobeys/IGA Gift Card

EARN 5% in reward dollars on reloadable Safeway/Sobeys/IGA gift cards purchased at AMA centres or online store. E–gift cards available in online store.

Shell Canada

SAVE 3 CENTS per litre and **10%** on car washes and in-store. AMA membership must be used at the time of purchase and is combinable with other offers.

Shopping.ca Gift Card

EARN 5% in reward dollars on Shopping.ca gift cards purchased at any AMA centre. Use it at shopping centres across Canada, including CrossIron Mills.

Sobeys Liquor/Safeway Liquor Gift Card

EARN 5% in reward dollars on reloadable gift cards purchased at AMA centres or through the online store. E–gift cards available in online store.

The Costume Shoppe Calgary

SAVE 10% on the lowest ticket price in store and online.

Partner offers may be subject to their own terms and conditions, which may change from time to time — more information can be found at ama.ab.ca/rewardstc



GET REWARDED FOR MAKING EVERYDAY PURCHASES!

Buying gift cards from AMA is the easiest way to get rewarded.

Your everyday purchases can be more rewarding than you think! You'll **earn 5%** in reward dollars every time you purchase or reload a gift card from AMA. Groceries? Gifts? Date night? With over 70 brands to choose from, you can get rewarded for purchases you're already making.

One reward dollar is worth $1 Canadian. Your reward dollars never expire as long as your membership is active and can be transferred to a different CAA club, outside of Alberta if you move. You can spend your reward dollars on almost everything we offer at AMA, including dream vacations, membership fees, and even more gift cards.

AMA makes it easy to earn reward dollars and get even more out of your membership.

Learn more at **AMARewards.ca/GiftCards**

*in reward dollars.

AMAREWARDS

There's a ton of value in that little card.

And, it's worth a whole lot more than you think. Did you know it can pay for itself in just one shopping spree? A set of tires here, some grocery shopping there — throw in some online purchases in between and you'll have more than enough to pay for your membership renewal.

YOUR MEMBERSHIP PAYS FOR ITSELF!

No, really - we've done the math and put some examples in a nifty chart for you.

Category	Must haves	On what?	Purchases	Deals	Save money	Earn reward dollars
Automotive	Kal Tire	A set of four tires	$800	**SAVE 5%** on all products and services	$40	
Automotive	Lube City	Two oil changes per year	$250	**EARN 15%** in reward dollars on most products and services **EARN 5%** in reward dollars on gift cards		$50
Health & Beauty	LensCrafters	Pair of new glasses	$300	**SAVE up to 50%** on lenses on a complete pair of eyewear **SAVE 30%** off non-prescription sunglasses **SAVE 15%** off lenses or frames when purchased separately	$90	
Travel	Air Canada	On flight or vacation bookings	$5,000	**EARN 5%** in reward dollars on single-load or digital Air Canada gift cards		$250
Dining & Food	Uber Eats	Gift Card	$1,500	**EARN 5%** in reward dollars on Uber Eats gift cards		$75
Dining & Food	Montana's	Dinner for the family	$200	**SAVE 10%** on dining **EARN 5%** in reward dollars paying with the UDC gift card	$20	$10
Dining & Food	Tims®	Gift Card	$600	**EARN 5%** in reward dollars on Tims® gift card purchases		$30
Shopping	Indigo	Gift Card	$1,200	**EARN 5%** in reward dollars on reloadable or Indigo gift cards		$60
Shopping	Sobeys/Safeway/IGA	Gift Card	$7,000	**EARN 5%** in reward dollars on Sobeys, Safeway, FreshCo & IGA reloadable and gift cards		$350
Shopping	Shoppers Drug Mart	Gift Card	$700	**EARN 5%** on Shoppers Drug Mart gift cards		$35
Shopping	PetSmart	Gift Card	$5,000	**EARN 5%** in reward dollars on single-load or PetSmart gift cards		$250
					$150	$1,110

Earn 5% in reward dollars on all gift cards.

YOU SAVE: $1,260

The Ultimate Dining Card, Indigo, Lube City and Sobeys/Safeway/IGA are reloadable gift cards. Shopper's Drug Mart is a denominational card. All gift card amounts are accumulated annually.



AMA TRAVEL

It's like having an expert in the family.

We've travelled the world — from campervans to cruise ships, wellness getaways to wildlife encounters, active and adventurous trips and everything in between — so we know the ins and outs. Want to know about all the great places to eat in Italy, the best beaches in Mexico, or the hidden gems in our own backyard? Just ask one of our locally based travel agents.

Whether you book online, in centre, or by phone, we go way beyond the transaction — before, during, and after your trip. Vacations are treasured and we want yours to be perfect. But if something goes wrong, you know we'll be there for you 24/7.

As a benefit of membership, you'll save 10%[1] off our Travel Medical Insurance plans, plus you'll be eligible for member-exclusive offers and discounts on select vacations.

We'll look after all the details, so you can just look after having fun.

Visit **AMATravel.ca** to book your next vacation online.

Call **1.866.667.4777** to speak with one of our travel agents, or come into an AMA centre to meet with an agent in person.

You can also book an appointment with an agent in advance at **AMATravel.ca/Appointment** so you don't need to wait in line when you visit us in centre.

- 10%[1] off Travel Medical Insurance
- Member-exclusive offers and discounts on tours, rail, and custom itineraries
- Shipboard credit and other benefits with ocean, river, luxury, and expedition cruise lines.
- Discounted rates at select hotels and on car rentals worldwide
- Savings on ski tickets, theme parks, park passes, Golf Card, and attractions passes
- Up to 15% off luggage
- Up to 22% off travel accessories
- Up to 40% off Airport Parking
- Member-exclusive discounts on passport photos and currency exchange
- FREE online maps, TourBooks®, and TripTiks®

AMA Travel Best Price Guarantee

Book your vacation package online (from select suppliers) or North American hotel and if you find a lower price on the same deal — we'll match it. Guaranteed.

AMATravel.ca/BestPriceGuarantee

1. 10% member savings applies to total premium excluding taxes on Travel Medical Insurance only. Minimum premium applies. All applicants must meet standard eligibility requirements for purchase. AMA Travel Insurance, an Orion Travel Insurance product, is underwritten by Echelon Insurance. Certain exclusions, limitations and restrictions apply. A Medical Questionnaire may be required if you are 60 years of age and older.

AMA DRIVER EDUCATION

New Drivers Deserve Alberta's Best Driver Education

Over 87 years, we've helped train and license over 900,000 Albertan drivers, and each year we update our curriculum to ensure that our students have access to the most up to date information and the best possible training methods. Our New Driver Program offers a choice of online, in-class and virtual courses to match a wide range of personal learning preferences. And our expert instructors have the skills, patience, and experience to help people of all driving levels become safe, confident, and road-ready drivers.

Book your new driver lessons at **ama.ab.ca/NewDriver.**

Plus, students who successfully graduate from our New Driver Program may be eligible for up to $300 one time savings on an Alberta Motor Association Insurance Company auto policy through AMA Insurance.*

To register, call **1.833.374.8733** or visit **AMADriverEducation.ca**.

- New Driver Programs
- Class 7 Learner's Prep Resources
- Winter Driving Lessons
- Driver Refresher Courses
- Demerit Reduction Courses
- RV Driving Lessons

Ready to book your road test? Visit **ama.ab.ca/RoadTest.** You can also visit a Registry Agent in person or call our Road Test Support Team at **1-855-759-7432.**

Corporate Driver Training - Protect Your Drivers and Your Business

We run the best corporate driver training programs in Alberta that focuses on proactive and safe driving techniques. Our licensed and certified driving instructors have over 40 years of industry experience, training over 84,000 drivers for some of the largest companies in the province.

Regularly training our own fleet drivers at AMA, we understand the importance of safe driving and see the daily impact it makes on our Albertan roads.

To speak to a Corporate Driver Training expert, please call **1.877.474.8717** or visit **ama.ab.ca/CorporateDriverTraining.**

Members save up to **$400** on the cost of registration for our New Driver Programs.

*Not every person that applies for automobile insurance underwritten by AMAIC will be issued a policy. The Graduate must qualify for and obtain, or be added to, an AMAIC personal automobile insurance policy for the savings to apply. Savings offers may not be combined. Only one AMA New Driver Program savings may be used by a graduate. AMA Insurance is a trade name used for AMA Agencies Ltd. o/a AMA Insurance Agency. Auto policies sold by AMA Insurance are largely underwritten by Alberta Motor Association Insurance Company (AMAIC).

AMA REGISTRIES

Life has many stages. We're here to help you through all of them. It could be you're just coming in to renew your vehicle registration. Or maybe, putting plates on your first car, getting married, or ordering a birth certificate for your newborn child. No matter what it is, the paperwork still needs to get done — and that's what we're here for. We'll make sure every last detail is taken care of.

Save time and energy with AMA's Vehicle Registration Auto-Renew service. Sign up online and we'll automatically process your vehicle registration in the month it expires and send you the documents in the mail every year. You can also schedule an appointment online for AMA Registry Services, including Road Tests and Corporate Registry Services, at a date and time of your choice. Book your registry appointment at **ama.ab.ca/Appointment** or book your road test at **ama.ab.ca/RoadTest**.

Our Registry Agents are also available by phone at **1.866.989.6370**, or email at **registries@ama.ab.ca** or drop by any AMA centre.

- Vehicle and Driver Licence Services
- Driver Knowledge Testing (written driver tests)
- Alberta Class 5 and 6 Road Tests (in-vehicle driver tests)
- Commercial and Fleet Registration
- Alberta Health Care Services
- Vital Statistic Services (Marriage, Birth, Death Certificates and more)
- Corporate Registry Services
- Lien Searches and Registration
- Land Title Searches and Registration
- Commissioner for Oath
- Secure Document Disposal

Vehicle Registration Expiry Dates

EXPIRY MONTH	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
LAST NAME BEGINS WITH	A (no Av), I, J, Ke, U, X, or # Company	M (not Me) or Q	B (not Be) or Y	D or G (not Gr)	C (not Cl) or N	Cl, H, or Sc
	JULY	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**	**DECEMBER**
	Av, Be, L, Sz, V, or Z	E, Gr, or R	F, Po, or T	S (not Sc or Sz)	K or P (not Ke or Po)	Me, O, or W

AMA Business Registry Services

Start your business journey with personalized guidance. Take your first step and book an appointment with a dedicated Business Registry Specialist.

AMA INSURANCE*

It takes an Albertan to know how to protect one.

Whether you're looking for car, home, or life insurance — if it's important to you, it's important to AMA Insurance.

An AMA Insurance advisor can help you understand your options so that you can make coverage choices you feel confident in. Get a quick quote or book an appointment with an advisor online at **AMAInsurance.ca**. Advisors are also available by phone at **1.800.615.5897** or in-person when you drop by any AMA centre.

- **Policies to help give you peace of mind!** Options include auto insurance, property insurance, RV insurance, business insurance, life and health insurance, personal accident insurance, and even special event liability insurance.
- **Gear up for savings on your auto insurance!** Members can save up to 20% on their insurance premium after being a member for two years or more. Plus, there are savings available for having multiple vehicles, multiple policies, using winter tires, being claims/conviction-free, and **MORE**!
- **Home is where the savings are!** Plus, enjoy more opportunities to save if you're 50+, by bundling your AMAIC auto and property policies, having hail-resistant materials installed, and MORE!
- You'll get **FREE** identity theft expense coverage with your home, condo, or renters insurance policy.



For Albertans, by Albertans
When you work with an AMA Insurance advisor, you're talking to someone who drives the same roads and lives in the same cities you do, and who truly understands how to deliver maximum peace of mind.



Dependable Customer Service
Backed by over 60 years of service and counting, AMA Insurance's team of insurance advisors are dedicated to helping you with your insurance needs online, on the phone, or in person at one of our 17 AMA centres.

FREE accident forgiveness coverage on your auto policy is available for qualifying members.

* AMA Insurance is a trade name used for AMA Agencies Ltd. o/a AMA Insurance Agency. Auto and property insurance sold by AMA Insurance are largely underwritten by Alberta Motor Association Insurance Company (some exceptions apply). AMA Insurance sells life and health policies underwritten by 14 different insurers.

AMA IN YOUR COMMUNITY

We're Albertans Serving Albertans

It's a special thing to be part of a community—and that's what we are! At AMA we look out for one another, advocate for each other and celebrate together. We also mobilize to support our neighbours when they need us most. See how we connect with you and the communities that we all call home.

AMA Legacy Projects

In celebration of AMA's centennial in 2026, we have a series of projects designed to leave a lasting legacy. From planting 100 hectares of forest to mark our hundred years, to hosting one million bees in our hives to honour our million members, these initiatives reflect our commitment to protecting what matters most to Albertans.

Member-Exclusive Opportunities

Communities are the heart and soul of AMA. We serve them, we're a part of them, and we love getting together with them through member-exclusive opportunities.

Shredding Events

When we say we protect the things that matter most, that includes your good name. Guard against identity theft at free, member-exclusive Shredding events across the province.

ama.ab.ca/Shredding

Car Care and Battery Test Events

These free events help our members prepare for the cold winter months keeping you—and your vehicle—safe on the road.

ama.ab.ca/Events

Join an Online Community

Nothing feels better than belonging to a group that cares about the same things you do. It's about connecting with people who have similar interests and discovering the kind of camaraderie that inspires you to grow and learn. Follow your passions and check out our online groups on the AMA App.

ama.ab.ca/OnlineGroups

AMA IN YOUR COMMUNITY

With young Albertans for life

Since 1938, we've been committed to delivering school programs that benefit the next generation of Albertans. From the crosswalk to the garden, to behind the wheel, our programs provide the kind of real-world learning opportunities that kids love, and teachers appreciate.

School Safety Patrol

AMA's School Safety Patrol has one obvious goal: to help Alberta's children safely make their way to and from school. But the program also empowers nearly 13,000 patrollers to become leaders within their local communities. Help create safe school zones and keep an eye out for these crosswalk heroes!

ama.ab.ca/SchoolPatrol

School Garden Studio

We love Growing! Why? Because sustainable gardening helps food security, and food security helps build safe communities, and you get the idea. Launched in 2024, the School Garden Studio is an online platform filled with free resources to help teachers develop their own food literacy and garden programs in the classroom. This AMA Community Foundation program is proudly supported by AMA because sustainable gardening helps food security, and food security helps build safe communities.

SchoolGardens.ama.ab.ca

Driver Ed: School Edition

Students who take driver education develop confidence behind the wheel, improve decision-making skills, and learn personal responsibility, setting them up for a lifetime of safe and responsible driving.

Advocacy & Awareness

As one of the longest serving consumer advocates in the province, we're passionate about protecting Albertans. Our education, awareness, and advocacy efforts address issues like road safety, home & auto theft, evolving mobility needs, air passenger rights — and more. We also work in partnership with government and other stakeholders to support the issues that matter to you. Our investment in your safety, our province, and our communities is something you can depend on.

ama.ab.ca/Community/Build

AMA COMMUNITY FOUNDATION

AMA COMMUNITY FOUNDATION

AMA Community Foundation

We champion and support programs that help the leaders of tomorrow feel empowered and confident. With a focus on food security, climate good, safe communities, and childhood safety, we're passionate about making Alberta youth more self-sufficient, capable and resilient.

Food Security

From supporting school garden programs to donating to community food banks, we're tackling the immediate need as well as preventative and educational initiatives for our children. In partnership with AMA and its members more than 1.8 million dollars and over 400,000 lbs of food have been donated in support of Alberta's food banks since 2009 through the annual Fill Our Fleet campaign.

Climate Good

We champion climate initiatives for the benefit of all Albertans. From the bees to the trees, the Foundation is passionate about supporting projects that protect our precious planet. Investing in tree planting initiatives that create space for healing, connection and community while also protecting pollinators which are essential to Alberta's ecosystem.

Childhood Safety

Every child deserves to walk, bike, and play safely in their community. We support programs and invest in initiatives that protect Alberta's next generation. Together, we can make our communities safer—one step, one child, one neighbourhood at a time.

Safe Communities

We're committed to improving traffic safety for motorists, cyclists and pedestrians. We do this by funding research to understand critical traffic safety issues and determine the causes of collisions.

Learn more about how AMA members are making a difference and how you can get involved at **amacommunityfoundation.org**



AMA's Privacy Policy

Protecting your personal information

Personal information is collected, used and disclosed for the benefit of our members and in accordance with our Privacy Policy. Copies of AMA's Privacy Policy are available at AMA centres, online at **ama.ab.ca/Privacy** or you can contact the AMA Membership department and we'll send you a copy.

You may also contact the AMA Membership Department if you wish to correct or update any of your personal information, or to withdraw your consent for AMA to use your personal information, for example if you no longer want to receive AMA promotions or publications. Please be aware that withdrawing your consent may not be possible in some cases, or may result in AMA no longer being able to provide certain services to you.

If you have any questions or concerns about AMA's Privacy Policy or wish to discuss any privacy concerns that you may have, please contact AMA's Chief Privacy Officer.

Alberta Motor Association
Chief Privacy Officer
Box 8180, Station South
Edmonton, AB T6H 5X9
Phone: 1.780.430.5754
Email: privacy.officer@ama.ab.ca

Alberta Motor Association
Membership
Box 8180, Station South
Edmonton, AB T6H 5X9
Phone: 1.800.222.6400
Email: membership@ama.ab.ca



AUTOMOTIVE SERVICES

We don't just rescue cars, we rescue people. So you can get to your kid's soccer game on time, or make it to your daughter's graduation ceremony. It's about the moments that matter most, and the ones that you don't want to miss. When you have AMA along for the ride, you always have a buddy who can help get you back on the road.

CAA® Battery Service

Each of our battery service vehicles comes equipped with state-of-the-art battery testing equipment as well as a wide range of high-quality CAA premium batteries. Made for Canada's extreme climate, our batteries carry warranties of up to six years, with three-year free replacement and special member-only pricing. Service is available in 27 Municipalities, plus 28 Lube City locations across Alberta.*

Battery service appointments are available in Calgary, Edmonton, Sherwood Park and St. Albert.

Approved Auto Repair Service (AARS)

The AARS program is your assurance of quality workmanship at a fair price. Facilities are regularly inspected and most work is backed by a 12-month/20,000 km warranty for AMA members. Look for the AARS sign at more than 118 partner locations throughout the province.

AARS Shops will offer either:

- A minimum of 5% off retail labour costs (up to a maximum of $100 per transaction); or
- A minimum of 5% off retail labour costs in AMA reward dollars (up to a maximum of $50 per transaction).

Vehicle Inspection Service

A vehicle inspection is an invaluable investment for anyone buying, selling or getting insurance for a used vehicle. AMA offers a number of different third-party assessments at AARS inspection facilities throughout the province.

Mobile Tire Change Service

AMA will make your seasonal tire change easy with our mobile tire change service. Book an appointment and we'll come to your location and change over your on-rim winter or summer tires, and it won't use up one of your annual roadside calls. Service is provided at member rates and is available to members in Calgary, Edmonton, Sherwood Park, St. Albert, Grande Prairie, Medicine Hat, Lethbridge or Red Deer.

* Some vehicle batteries cannot be replaced on-location, but there are still options available. Find out what to do if you have a hard-to-install battery at ama.ab.ca/BatteriesNotIncluded

Trip Collision Reimbursement

Help with extra collision costs when away from home.

If you're in a motor vehicle collision in excess of 125 km from your home and the vehicle can't be driven safely, you may be eligible to receive up to $300 CAD (Basic member) or up to $600 (Plus member) reimbursement for expenses incurred because of the collision. Eligible expenses include car rental, meals, lodging, and commercial transportation to your destination or home up to 72 hours after collision or release from hospital. All receipts must be detailed and in the member's name. Some restrictions apply.

AMA Roadside Assistance

It's like the ultimate buddy system.

As a member, AMA Roadside Assistance™ is available 24 hours a day from service providers throughout Canada and the Continental U.S., including Hawaii. We work in affiliation with the American Automobile Association to provide coverage wherever your travels take you.

DOWNLOAD
OUR APP

To Obtain 24-hour AMA Roadside Assistance

Please have your membership card and driver's licence or photo ID handy when placing your call.

Call for Service in:

Calgary **403.246.0606**
Edmonton **780.430.7700**
Cellular ***222** (Canada)

All other areas in North America call: 1.800.CAA.HELP **(222.4357)**

Or request online at: **AMARoadsideAssistance.ca**

You can also request RSA assistance using the app.

AUTOMOTIVE SERVICES

General Information

AMA Roadside Assistance is designed to assist you when the vehicle you're either driving or riding in becomes disabled due to unexpected mechanical failure. For your protection, service cannot be provided to an unattended vehicle.

AMA Basic members are eligible for four personal use Roadside Assistance service calls per membership year; AMA Plus and AMA Premier members are eligible for five personal use service calls per membership year. These services include any combination of towing, boosting, fuel delivery, flat tire services, lockout or key service, and extrication or winching. A call resulting in the purchase of a CAA battery does not count toward the annual call limit. Members exceeding their annual call entitlement will be required to pay for the service.

A. Only valid members are eligible for roadside assistance. Service calls are not transferable. You'll only use your roadside assistance calls for personal use.

B. Non-members presenting a member's card aren't eligible for any service.

C. If a valid membership card together with a driver's licence cannot be presented at the time of service, the service provider will be required to charge for the service at prevailing commercial rates.

D. Some AMA Roadside Assistance service providers are independent businesses and aren't employees of the Canadian Automobile Association or its affiliates and may not always have the parts or equipment to make repairs. If there's a problem with the service provided by a contractor, AMA will work to resolve the issue and protect affected AMA members.

E. For service eligibility, the vehicle must be located on or adjacent to a publicly maintained roadway. See restrictions under "Coverage cannot be extended to the following."

F. If circumstances (acceptable to AMA) prevent the member from being present, the member may designate a representative to present the membership card and vehicle registration.

G. To ensure our members' safety, disabled vehicles impeding traffic will receive priority over those waiting at home or office. AMA cannot guarantee immediate service under all circumstances, as delays are sometimes unavoidable due to heavy demands during bad weather, heavy traffic or unusual conditions. AMA will inform you, whenever possible, of any delays that may occur.

Levels of Coverage

This handbook outlines two levels of roadside assistance coverage. For those persons whose requirements are greater than the Basic coverage, extended service coverage riders are available at an additional cost under AMA Plus®. The following information outlines the differences in coverage:

AMA Basic Membership

Four-wheeled motor-driven vehicles of the passenger, pleasure, or recreational type (vans, campers and motor homes), and dual-wheel pickup trucks, regardless of licence plate designation, and conventional pedal bikes, when those services can be safely delivered.

Other dual-wheel vehicles, (including dual-wheel campers and motor homes) will be provided all services except towing, winching/recovery and tire service.

Exclusions: Trailers and motorcycles.

The purchase and upgrades of AMA Plus/AMA Plus RV is subject to a 72-hour waiting period prior to use for roadside assistance. If roadside assistance is required within 72 hours from purchase of a membership, a $60 one-time Instant Use Fee will apply, and members will be eligible for Basic level service (regardless of what level you have joined)

AMA Plus Membership
Same as Basic. Also includes two-wheel and three-wheel motorcycles and Kids Go Free. For members using their motorcycle in Canada, the Plus and Premier memberships are appropriate. However, if the member plans to ride in the United States, many AAA clubs classify motorcycles as recreational vehicles (RVs).

*Not including vehicles designated as 'off-highway' under the Alberta Traffic Safety Act, such as dirt bikes and pocket bikes.

Boosting

AMA Basic Membership
We'll attempt to start your vehicle - free of cost to the member. If your vehicle cannot be started in a reasonable amount of time, the vehicle will be towed.

AMA Plus Membership
Same as Basic.

Mobile Tire Change Service

AMA will make your seasonal tire change easy with our mobile tire change service. Book an appointment and we'll come to your location and change over your on-rim winter or summer tires, and it won't use up one of your annual roadside calls. Service is provided at member rates and is available to members in Calgary, Edmonton, Sherwood Park, St. Albert, Grande Prairie, Medicine Hat, Lethbridge or Red Deer.

AMA Basic Membership
Provided at member rates.

AMA Plus Membership
Save $22 on member rates.

Flat Tire Service

AMA Basic Membership
The flat tire will be changed if a spare is available at the scene. If the spare is not usable, the vehicle will be towed.

AMA Plus Membership
Same as Basic. Motorcycles — Towing service provided.

Fuel

AMA Basic Membership
Delivery of a limited supply of fuel to a member's disabled vehicle, enabling the member to reach the nearest service station. Members will be charged the current pump price for fuel.

AMA Plus Membership
Same as Basic, but fuel is free.

Vehicle Unlock/Key Service

AMA Basic Membership
AMA will attempt to recover the keys from your locked vehicle. If the key that operates or provides access to the passenger compartment of the vehicle is lost, broken or the AMA service provider cannot gain entry, AMA will provide locksmith service up to $50 or reimbursement of commercial locksmith service up to $50. If necessary AMA will also provide tow service.

AMA Plus Membership
If key cutting or lock repair is required to make your vehicle operable, AMA will cover up to $100 parts and labour.

Winching

AMA Basic Membership
Your vehicle will be winched when it can be safely reached on or adjacent to a publicly maintained roadway, from a normally travelled road or established thoroughfare. There are certain scenarios where we won't be able to offer service, including plowed-in, snowbound or ice-covered alleys, streets, lanes or driveways. We also can't help if there isn't clear and safe access to the vehicle. However, we can always send a driver out to assess the situation if you're unsure.

AMA Plus Membership
Same as Basic.

Towing Coverage

In the event the vehicle cannot be started or driven safely:

AMA Basic Membership

First 5 km from point of breakdown or collision will be covered by AMA. The member will be responsible for any kilometre charges exceeding this distance.

AMA Plus Membership

Up to 160 km in any direction from the point of breakdown or collision, to a repair facility of the member's choice.

Plus members are entitled to one convenience tow. Convenience tows may be requested for situations that are not due to "unexpected mechanical failure". This convenience tow counts as one of five roadside calls per membership year.***

Convenience tow inclusions:
A Convenience Tow (CT) is a service for Plus/Plus RV and Premier/Premier RV members that can be used once per membership year within Alberta and counts as one of the five RSA call entitlements. These specific services cover tows to a maximum of 50 km for eligible passenger vehicles and motorcycles. The member will be responsible for any kilometre charges exceeding this distance.

- A second tow for the same breakdown vehicle regardless of the reason for a maximum distance of 50km
- Preference tow (towing a vehicle that is operable, registered and insured, regardless of the reason to a maximum of 50km)
- Towing an unregistered vehicle regardless of the reason
- CT coverage only extends to eligible passenger vehicles and motorcycles (RVs and trailers are NOT covered under CTs)
- This service is only offered to AMA members within Alberta
- During extreme weather events, CTs may be suspended
- Members securing CTs from other registered providers may submit claims within 30 days for reimbursement consideration at predetermined club rates

*** Convenience Tows are available to members with Plus and/or Premier coverage. Only Plus, Plus RV, Premier and Premier RV members qualify for towing to or from storage (does not include trailers / motorhomes). Plus or Premier coverage must be must be effective 72 hours prior to date of service request. During extreme weather events these services may be suspended. Members securing these services from other registered providers may submit within 30 days for reimbursement consideration at predetermined Club rates.

AMA Plus members requiring service in the United States for a motorcycle will be required to pay at the time of service and request reimbursement from AMA.

Please book at a repair facility prior to placing your call, to ensure your vehicle will be accepted for repairs. AMA is not able to tow from facility to facility until one is found. When a member or designated representative cannot accompany the disabled vehicle, or meet the tow truck operator at the destination, the member is responsible for:

i. Making advanced arrangements for acceptance of the vehicle at the repair facility.

ii. Paying the driver in advance for towing charges (if any) or arrangement with the repair facility for the charges to be added to the repair bill.

AMA will provide emergency cheque acceptance for Roadside Assistance services up to $400 per occurrence. Only cheques in the member's name will be accepted.

Reimbursement Policy

If you choose to seek service elsewhere, AMA will reimburse a minimum of 50% of the amount charged for services provided based on the membership level of coverage. Plus RV and Premier RV members will receive a minimum 50%, up to a maximum of $500, for their eligible recreational vehicles. Submit a copy of the original itemized receipt to AMA within 30 days for reimbursement consideration. Service receipts must have been issued from a registered company. Visit **ama.ab.ca/RoadsideRefund** for details.

Coverage Cannot be Extended to the Following:

- Second or additional trips by a service person on any one call, including re-tows from residence to repair facility (AMA Basic Membership)
- Service to vehicles driven into areas not designed for public travel (e.g. off-road, including private commercial roads, vacant lots, creek beds, frozen lakes, oilfield roads, construction sites, forestry roads, etc.)
- Service to vehicles without valid licence plates (AMA Basic Membership)
- Towing under police direction for infractions of the law
- Cost of tire/mechanical repairs
- Cost of fuel, parts, supplies (note: fuel exceptions previously mentioned)
- Storage and impound fees
- Vehicle rental expenses
- Taxi/ferry/toll charges
- Kilometre charges over member's coverage

Confirm with AMA when requesting roadside assistance whether or not these exceptions are applicable to your particular situation.

Vehicles Not Eligible for Service

- For-hire vehicles (taxis/limousines)
- Buses
- Ambulances
- Vehicles that require a class 1, 2, 3, or 4 driver's licence to operate
- Forklifts or construction equipment
- Off-road vehicles, such as quads
- Mobility scooters
- Or any other vehicles deemed by CAA, AMA or AAA as ineligible



Like family, we're pretty easy to get a hold of.
And we'll be there when you need us. Together, we've got this.

For 24-hour AMA Roadside Assistance call
1.800.CAA.HELP (222.4357) or ***222** (mobile user within Canada)

For 24-hour Alberta Motor Association Insurance Company Claims,
call **1.888.426.2444**

For emergency AMA Travel assistance, call **1.877.989.8432**
(in North America) or call us collect at **780.989.8432** (Worldwide)

Other member inquiries? Please call **1.800.222.6400**

Please visit our website, **ama.ab.ca**, to familiarize
yourself with our terms and conditions.

This guide is intended to provide you with an overview of AMA products, services and benefits. Not every eventuality may be covered in the handbook. Please contact your nearest AMA centre for further information on any specific details or concerns. Policies, procedures and product offerings contained in the guide are subject to change or can be discontinued without notice. This guide is updated regularly and the information contained herein is valid as of January 2026. @ CAA logo is owned by and use is granted by the Canadian Automobile Association.

AMA

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